

MAINTENANCE, SERVICE, EXTENDED WARRANTY

Eagle Automation has over 15 years experience in the Gate Automation and Access Control market. A team of fully trained engineers to support our installations underlines our position as one of the leading companies within our industry.



At Eagle we believe planned maintenance is one of the most important factors in providing reliable operation to your security gates and access control systems. Planned maintenance is essential to minimise breakdowns and prevent urgent service visits.

To help provide an excellent service Eagle has invested in technology and people to build a team capable of meeting the high requirements of our customers.

A fleet of modern highly equipped vans carrying spares and tools, means our Engineers are as prepared as possible to respond to all circumstances.



software to help identify your site, establish the equipment installed, record a history of all service visits and produce a job ticket automatically. Where work may require a quotation the software prepares quotations quickly and efficiently.

Our Engineers are fully trained, regularly attending courses to improve their product knowledge and keep up to date with changes in technology. Eagle has also invested heavily in Health and Safety with proper policy statements and risk assessment procedures in place.

A maintenance contract with Eagle Automation ensures minimum downtime during unexpected breakdowns plus

- Fewer breakdowns
- Regular service
- Testing of safety circuits
- Fast and reliable response
- Individually tailored maintenance service schemes
- All contracts take priority over companies without this service



Types of Contract

The standard contract is our basic preventative maintenance programme and guarantees a 48hr working day response time. We are able to offer variations to this including our gold contract that covers all parts and labour.

48

Working hour response. Available as gold and standard.

24

Working hour response. Available as gold and standard.

Other Services

Our technical team offer advice and engineering support over the phone. Sites with a contract are able to buy spares such as new transmitters directly via our credit card facilities at the office.

- Gate Automation
- Barriers & Rising Bollards
- Roller Shutters
- CCTV, Video & Door Entry

